Tricia Granfors, NextEra Energy

FIRST THINGS FIRST
THE NEXT 20 MINUTES

NICE TO MAKE YOUR ACQUAINTANCE
YOU ROCK!
ASSUMPTIONS & EXPECTATIONS

UH-OH! EVIDENCE & STATISTICS
EXAMPLES
SELF-IMPROVING CULTURE
Protect and preserve public safety

Meet FEMA regulations, maintain NIMS compliance, document EVERYTHING, fill out government forms ad nauseam.

BUDGET
- Funded officials of funding needs
- Internal events, grant application and administration
- All hazard, facilities, equipment, supplies, people, MOUs, surge capacity, buy-in responsibilities, legal concerns, change standards, distribution, living and

EDUCATION
- Education, and training of governmental and NGOs, community groups, businesses, media, individuals

NIMS COMPLIANCE

PLANS & PROCEDURES
- All hazard, facilities, equipment, supplies, people, MOUs, surge capacity, buy-in responsibilities, legal concerns, change standards, distribution, living and
ASSUMPTIONS

AFTER ALL THE PLANNING

“It takes real planning to organize this kind of chaos.” ~ Mel Odom

1. THE PLANS ARE PERFECT

2. EVERYONE IS TRAINED

3. ALL THE TECH WORKS

https://donmcalister.com/2013/11/05/tips-for-managing-your-assumption-risks/

This EOC is rockin’!
EMERGENCY PLANNING BEGINS AT HOME

COMMUNICATIONS

INFORMATION

LOGISTICS

RESOURCES
DEFINITIONS

ABILITY
Possession of the means or skill to do something; talent, skill, or proficiency in a particular area.

WILLINGNESS
The quality or state of being prepared to do something; readiness. (Whether an individual would report for duty.)

CAPABILITY
The power or ability to do something; The extent of someone's or something's ability. (The means to accomplish the mission.)

AVAILABILITY
The quality of being able to be used or obtained; the state of being otherwise unoccupied; freedom to do something.

Definitions: https://en.oxforddictionaries.com;
The most common barriers included caring for children [55%] and caring for pets [34%]... Older age was a significant factor of WTR...

CHINWE OGEDEGBE, THEMBA NYIRENDA, GARY DELMORO, EDWARD YAMIN, JOSEPH FELDMAN

GOVERNMENT EXPECTATIONS AND THE ROLE OF LAW ENFORCEMENT IN A BIOLOGICAL INCIDENT

“[Summary]: Family preparedness and safety were the determinant factors in the ability and willingness of police officers to report for assignment in a biological incident.”

NANCY DEMME (MONTEREY, CA: NAVAL POSTGRADUATE SCHOOL, MARCH 2007)

https://www.hSDL.org/homesec/docs/theses/07Mar_Demme.pdf&code=f1db8d38fcbf10241442d4af87160eb1?search
A FAILURE OF INITIATIVE: FINAL REPORT OF THE SELECT BI-PARTISAN COMMITTEE TO INVESTIGATE THE PREPARATION FOR AND THE RESPONSE TO HURRICANE KATRINA

"[The New Orleans Police Department]: …lost almost all effectiveness…missing police officers led to a law enforcement manpower shortage…"

U. S. HOUSE OF REPRESENTATIVES
Firefighters’ Ability and Willingness to Participate in a Pandemic

“Principle variables affecting fire fighters’ ability to participate in a pandemic centers around family.”

John Delaney (Monterey, CA: Naval Postgraduate School, March 2008)

https://www.hsdl.org/homesec/docs/theses/08Mar_Delaney.pdf&code=f1db8d38fcbf10241442d4af87160eb1?search
HOSPITAL DISASTER STAFFING: IF YOU CALL, WILL THEY COME?

"In a 2006 study of hospital disaster staffing...pet care ranked higher (33%) in 'support needs that would enable respondents to stay at the hospital for prolonged periods if met' than both child care (30%) and adult/elder care (6%)."

DAVID CONE AND BETHANY CUMMINGS,
AMERICAN JOURNAL OF DISASTER MEDICINE

Having responsibilities for dependents is the most consistent factor associated with predicted absenteeism among female staff...planners should consider focusing preparedness efforts less toward household preparedness for staff and instead concentrate on addressing dependent care needs in addition to professional preparedness.

MARY P. MERCER, MD, MPH, BENEDICT ANCOCK, MD, MPH, JOEL T. LEVIS MD, PHD, VIVIAN REYES, MD

FILLING THE GAPS

- Existing constructs
- Risk tolerance
- Agency resources
- Politics
OPTIONS — BEFORE AND DURING

NOTHING

LOW

MODERATE

HIGH

HIGH RISK

“Even choosing to do nothing is still making a choice.”
~ Mark Batterson
goodreads.com/quotes

ENCOURAGE/OFFER

Encourage personal preparedness planning, offer training, and reference resources on a voluntary basis

HSPD-8 TARGET CAPABILITIES

Community Preparedness & Participation, Responder Safety & Health, Mass Care

REVISE POLICIES

Mandatory preparedness training; plan for & assume some responsibility for essential personnel and their households
“There is a fundamental disconnect between problem recognition by homeland security leaders and organizational activities; only 29 percent of participants reported their organizations had conducted training in or had written plans to support employees and families during disaster...If, as the survey suggests, employee and family preparedness is central to organizational capability and preparedness, can organizations afford to simply encourage?”

~ Landall & Cox, *Beyond the Plan*
NUCLEAR

SILO

- Self-improving culture and learning organization
- Spend more time in detection and prevention than in correction
- Even if you cannot take all possible actions, taking some action may increase responder reporting rates
THANK YOU

HOW TO CONTACT ME

Don’t hesitate to contact me to continue this conversation.

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